

**NHS****East Lancashire
Clinical Commissioning Group**

ACCESS TO URGENT HEALTH CARE IN ROSSENDALE

IMPORTANT INFORMATION - PLEASE KEEP THIS LEAFLET FOR REFERENCE

GP and 'GP Out of Hours' Service

In East Lancashire you can access a GP 24 hours a day, 7 days a week, 365 days a year.

Your regular GP is available from 8am to 6.30pm weekdays, with same day appointments available if necessary.

When the GP Surgery is closed, and you are too ill to wait for it to re-open, you can access help and support from the 'GP Out of Hours' service.

Appointments in Rossendale are available at the Rossendale Primary Health Care Centre:

Monday to Friday	8pm - 11pm
Saturday	9am - 12noon & 4pm - 7pm
Sunday	10am - 1pm & 5pm - 8pm

Outside of these times you may be offered an appointment in another area.

To contact the 'GP Out of Hours' service, phone free on 111.

Minor Injuries Unit

A Minor Injuries Unit (MIU) is available at the Rossendale Primary Health Care Centre (Bacup Road, Rawtenstall, BB4 7PL). It provides treatment for patients with common injuries, such as scalds, burns, cuts, stings, bites, and suspected broken bones, which although not life-threatening do still need urgent medical treatment (see full list overleaf).

The MIU is open 7 days a week, 365 days a year from 8am to 8pm. No appointment is necessary.

NHS 111

NHS 111 is a new service, introduced to make it easier for you to access local NHS Healthcare Services (Type talk friendly for the hearing impaired).



NHS

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MINOR INJURIES UNIT

at Rossendale Primary Health Care Centre

8AM – 8PM 365 DAYS A YEAR (INCLUDING WEEKENDS & BANK HOLIDAYS)

Provides treatment for patients with common **MINOR INJURIES** such as;

- ✓ scalds
- ✓ burns
- ✓ cuts
- ✓ stings
- ✓ bites
- ✓ suspected broken bones and sprains
- ✓ minor head injuries
- ✓ injuries which although not life threatening do still need urgent medical care

**The service has access to X-Ray
9am - 5pm Monday to Friday.**

They **DO NOT** provide treatment for patients with;

- ✗ general illness
- ✗ coughs and colds
- ✗ chest infection, chest problems
- ✗ urine infections
- ✗ long standing joint or limb pain
- ✗ arthritis
- ✗ rashes
- ✗ stomach and bowel problems
- ✗ abdominal pains
- ✗ headaches
- ✗ dental problems
- ✗ maternity Issues

Or patients needing;

- ✗ routine re-dressing of wounds
- ✗ routine reviews of chronic illness
- ✗ blood pressure checks
- ✗ Repeat prescriptions

Or patients who are unable to get a GP appointment for any of the above.



Patients unsure of whether they should be treated at the Minor Injuries department or access treatment elsewhere should phone NHS 111 (free of charge) for advice.

NHS 111 is free to call and is a fast and easy way to get the right help - whatever you need, wherever you are, and whatever the time.

www.northwest111.nhs.uk